

RiverSong Revival LLC

Privacy Policy

RiverSong Revival LLC (“RSR”) recognizes that our relationships with current and prospective clients are based on integrity and trust. We work hard to maintain your privacy and to preserve the private nature of our relationship with you. We place the highest value on the information you share with us. We will not sell your personal information. RSR will provide this privacy statement to all clients annually. This privacy notice may be delivered electronically or in paper form.

We want our clients to understand what information we collect, how we use it, and how we protect your personal information.

Why We Collect Your Information

We gather information about you so that we can help design and implement the energy work and physical detoxification related services we provide you.

What Information We Collect and Maintain

We may collect the following types of “nonpublic personal information” about you:

- Information from our initial meeting or subsequent consultations about your identity, such as your name, address, date of birth, and well-being related information.
- Information that we generate to service your wellness needs.
- Information that we may receive from third parties with respect to your wellness.
- We may use meeting transcription, recording, and AI-powered features (including Microsoft 365 Copilot) during virtual meetings and phone calls. These tools process audio, video, chat, and screen-shared content to provide services such as real-time transcription, meeting summaries, action-item extraction, and other productivity insights. Participants will be notified and may be required to provide explicit consent before these features are enabled. By joining such a meeting, you acknowledge that your contributions may be captured and processed for these purposes. If you prefer not to participate in meetings that involve these features, please notify us in advance.

What Information We Disclose

RSR does not disclose your personal information except as required by law, at your direction, or as necessary to provide services to you. We may share information with unaffiliated third-party service providers in limited circumstances to support the delivery of services. Clients may opt out of certain information sharing where permitted by law; however, opting out may limit our ability to provide comprehensive services.

In addition, RSR may disclose your personal information if:

- We receive your prior consent; or
- We have documentation that the recipient is your authorized representative; or
- We are required by law to disclose information to the recipient.

We do not share mobile phone numbers or SMS opt-in consent data with third parties or affiliates for marketing or promotional purposes. Information may be shared with subcontractors that help us provide messaging services, but text messaging originator opt-in data and consent will not be shared with any third parties.

How We Protect Your Personal Information

Privacy has always been important to RSR. We restrict and limit access to client information only to those who need to carry out their business functions. We maintain physical, electronic, and procedural safeguards to protect your confidential personal information.